

CSF Computer Solutions Facility AG Güterstrasse 107 CH-4133 Pratteln 061 467 99 33 csf@csf.ch www.csf.ch

Medical Practices

IT Package

Technology tailored to suit your requirements:

trouble-free IT

14 - 1 - 17 A

IT Package for Medical Practices

The intelligent combination of the best components is what makes IT both simple and efficient.

Solid IT infrastructure makes life easier for medical staff and leaves more time for the most important task – taking care of your patients and all of the unforeseen situations that go along with that.

Working in a medical practice is intense and full of surprises, making improvisation and rapid adjustments a necessary part of daily life. This leaves no time for worrying about IT. Your IT has to function simply and also be a genuine help to you. With our IT package designed especially for medical practices, we offer you peace of mind while easing your IT-related stress. Among other features, this package includes:

- Different **service levels**
- Supervised IT with help desk and support
- Secure and well-organised storage of medical histories
- Fully automatic **backups**

Not to mention:

- Consulting, planning and support for all IT-related matters
- Support for medical software from third parties
- Solutions for help desk and ticketing system
- Proactive system monitoring
- Automatic updates
- Protection against viruses and malware
- Implementation of security requirements
- Support during evaluation and acquisition of IT infrastructure
- Documentation of IT infrastructure