

SMEs

IT Package

Technology tailored to
suit your requirements:
trouble-free IT

IT Package for SMEs

The intelligent combination of the best components is what makes IT both simple and efficient.

In today's world, IT is not only indispensable for SMEs, but it can also considerably boost a company's growth. Fortunately, you can benefit from it without having to invest your own time and staffing resources.

Just like other resources that you implement, IT is designed to enable and support your core business. We offer an IT package for SMEs that will make this requirement become reality despite the complexity of your daily work routine. The package is modified to suit your company's size and industry-specific requirements. The following fundamental areas are always covered:

- **Level of service** as requested
- **Optimisation** of existing IT
- **IT assistance and support**
- **Security, competence and responsibility**
- **Cost transparency**

The following aspects can be added, depending on your individual requirements:

- **Consultation, planning and support** for all IT-related matters
- **Help desk** solutions for questions and support, as well as a **ticketing system**
- **System surveillance and active monitoring**
- Automatic **patch management**
- **Updates** for software packages
- **Protection** against viruses and malware
- Implementation of **security requirements**
- Support during **evaluation and acquisition** of IT infrastructure
- **Documentation** of IT infrastructure
- **Support during the installation and operation of your special application** in cooperation with the manufacturer

The following features can also be added:

- Secured and encrypted **backup** in our data centre
- **Migration** of existing environments to new operating systems
- Integration of **home workplaces**
- **Hosting** by external data centres is available