csf
computer
solutions
facility

Language Service Providers

IT Package

Technology tailored to

suit your requirements:

trouble-free IT

IT Package for Language Service Providers
The intelligent combination of the best components is what makes IT both simple and efficient.

IT for translation agencies, translation companies and freelance translators is one of our core competencies, and one in which we have many years of experience.

Handling a wide variety of file formats and document types is as much a part of the translation industry as are the typical work processes and related procedures. To meet these requirements, and also to ensure that every feature from e-mail to backups functions properly at all times, we have developed an IT package specifically for language service providers. Among other features, this package includes:

- **Machine translation**
- **CAT tools**
- **Secure document exchange**
- **IT support** in secure environments
- **Configuration** of secure IT environments

In addition, we pay particular attention to security for data transfers and the storage of sensitive data. We can optimise your IT security so that it adheres to the ISO 27001 standard.
Our core services in this area include:

- Comprehensive **consulting**
- **Development and support** of relevant IT infrastructure

Process support is also included with the following focal points:

- **Analysis and optimisation of processes** for translation assignments
- Introduction of **new technologies**
- Development of **MIS/BI systems** for reporting and monitoring of processes and KPIs
- **Consulting for strategic planning and development**
- **Involvement of clients in the translation process** with an online ordering tool and reporting

In our IT package, we combine our own products with software from third parties to find the very best customised solution for every requirement. This can be a decided advantage if you prefer to continue working with tried and trusted programmes in certain areas.

Our many years of experience in the translation industry have been marked by interesting projects and partnerships, such as:

- Development and programming of a **workflow tool** for one of the largest language service providers in Switzerland, with **worldwide workflow implementation** in a secured environment
- Partnerships with **GALA** and **ELIA** as well as other language technology organisations