



IT package for Life Science / Pharmaceutical

The intelligent combination of the best components is what makes IT both simple and efficient.

The life science / pharmaceutical industry is subject to comprehensive regulations, including the field of assistive technologies. Our IT package is accordingly advanced for both daily and more complex tasks which can arise from these requirements.

IT for live science / pharmaceutical must combine user-friendliness with the highest security in compliance with standards and regulations. Thanks to many years of experience in the industry and our ISO 27001 certification for information security, we have impressive IT solutions for you ranging from simple hosting to complete infrastructure. The following are the core competencies of our IT package for life science / pharmaceutical industry:

- Level of service as requested
- Optimisation of existing IT
- IT support
- **Security requirements and their implementation** according to the corresponding specifications and regulations
 - IT Infrastructure and maintenance of serialization systems
 - Cost transparency

The following aspects can be added, depending on your individual requirements:

- Consulting, planning and support for all IT-related matters
- Solutions for help desk and ticketing system
- System monitoring
- Automatic updates
- Protection against viruses and malware
- Implementation of security requirements / compliance
- Support during evaluation and acquisition of IT infrastructure
- Documentation of IT infrastructure

The following features can also be added:

- Secured and encrypted backup in our data centre
- Migration of existing environments to new operating systems
- Integration of home workplaces
- Hosting by external data centres is available